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Creating **community**
through **conversation**



02/09/26

To Whom It May Concern

Alison Moore joined our 1 to 1 volunteer programme in January 2023 and completed our mandatory training to support an adult ESOL learner in their home. The training included a module on safeguarding and working with adults at risk.

After completing the training course, Alison completed two home learning placements to enable learners with disabilities to develop their English skills at home. Her first placement from April 2023 to July 2024 involved supporting a husband and wife with vision impairments to develop confidence in speaking, listening, reading and writing. During her second placement, from October 2024 to February 2025, Alison used the skills she had developed to support an isolated, vision-impaired learner to prepare to return to college.

Alison fulfilled all the requirements of the course, and of her placements. At the end of their placements, Alison's learners all gained the confidence to re-join classroom learning.

Best regards

Jo Holliday
Operations Director